

# SHOPEE x PUBAT

22 Nov 2021



#### 1. Overall campaign performance

- 2. Campaign visibility and asset support
- 3. Other support from Pubat and sellers
- 4. Competitor insight
- 5. Summary of campaign learning

# **BOOK CAMPAIGN SUCCESS**

# +25% uplift in Sales vs L7

# +59% vs last book campaign

+4% new book buyers



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#### Key Highlight:

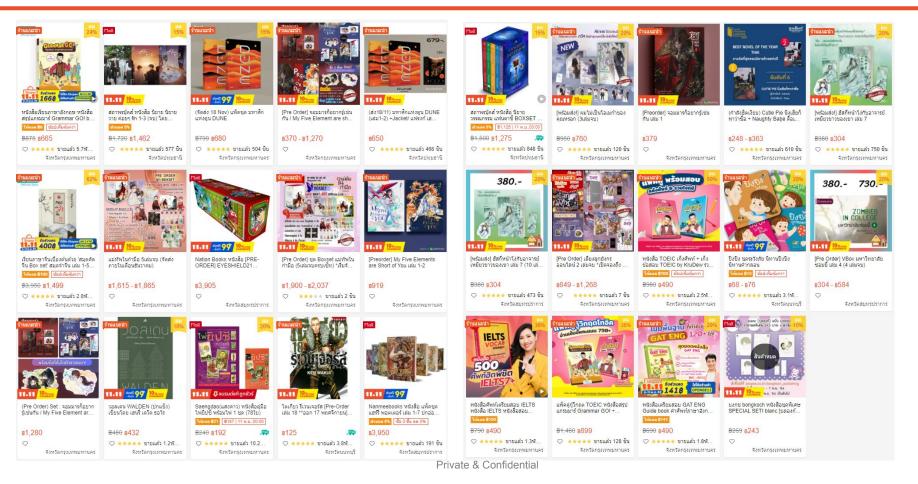
- Overall, Book campaign performance is great with 25% uplift in sales vs L7 and 59% growth vs last time
- Buyers are based country wide with more female oriented and in the age around 18-35 years old
- Top best selling by subcategories are leading by Comic, Education, Fiction and Children books
- Sellers who join Shopee campaign package tend to have better uplift in performance

### S Top 30 best selling by SKUs by Order



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### S Top 30 best selling by SKUs by GMV



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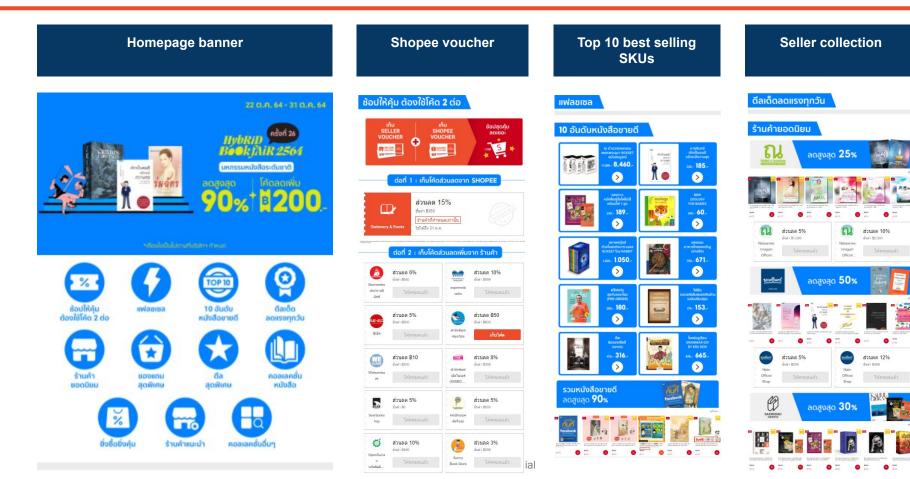


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## S Campaign visibility and asset support

#### Campaign link

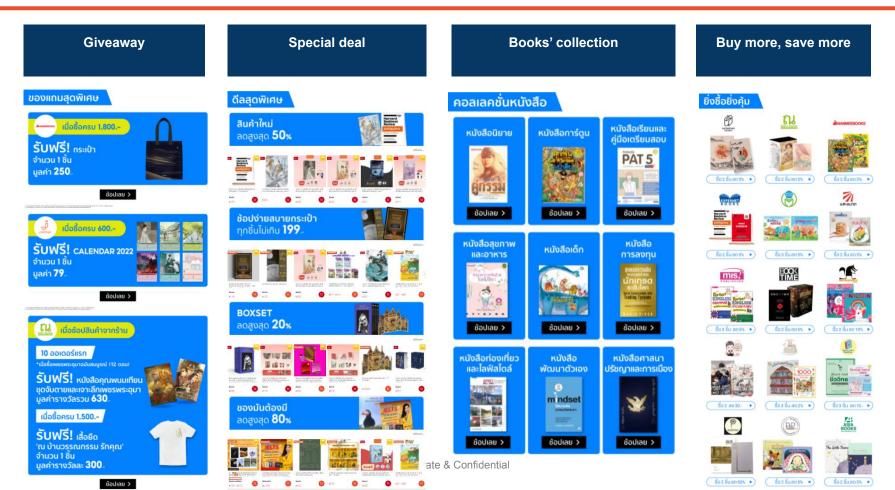
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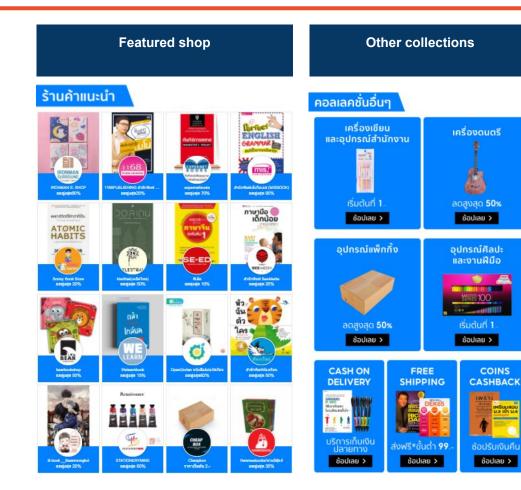
## S Campaign visibility and asset support

#### Campaign link

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#### S Campaign visibility and asset support



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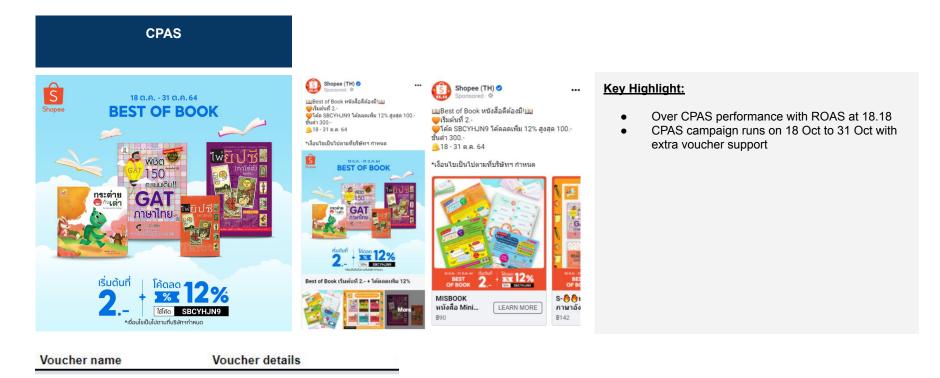
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# S Campaign visibility and asset support

	FB Post	Performance for Your Post
Shopee  Stopee  Shopee  Shopee		49318 People Reached
ช้อปสัปดาห์หนังสือผ่า	านข้อปปี้ จัดหนักส่วนลดแบบไม่มีกั๊ก บโค้ดส่วนลดเพิ่มสูงสุด 200 h See More	72 Likes, Comments & Shares
Shopee		114 Post Clicks
		233853Photo ViewsLink ClicksOther Clicks
		Key Highlight:
	ลดสูงสุด 90% <mark>1</mark> คิดลดเพิ่ม 90% 1 คิ 200_	<ul> <li>Overall FB post performance         <ul> <li>49,318 people reached</li> <li>186 engagement</li> <li>72 links, comments &amp; shares</li> <li>11 post clicks</li> </ul> </li> </ul>
19	27 Comments 2 Shares 🛞 💌	



SBCYHJN9 โค้ดลดเพิ่ม 12% ขั้นต่ำ 300.- รับส่วนลดสูงสุด 100.-



#### Key Highlight:

- Live date : 21-31 Oct (aligned with HP Book fair Campaign)
- Theme : Sale Here Best selling books Proxemer - Best selling books under subcat Fiction
- **Objective** : To drive ADO and ADG during Book Fair Campaign



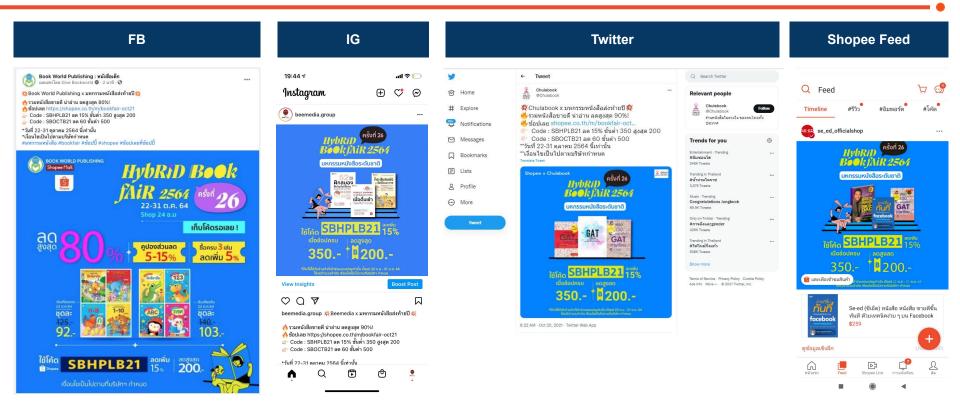
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#### FB (Thai book fair)



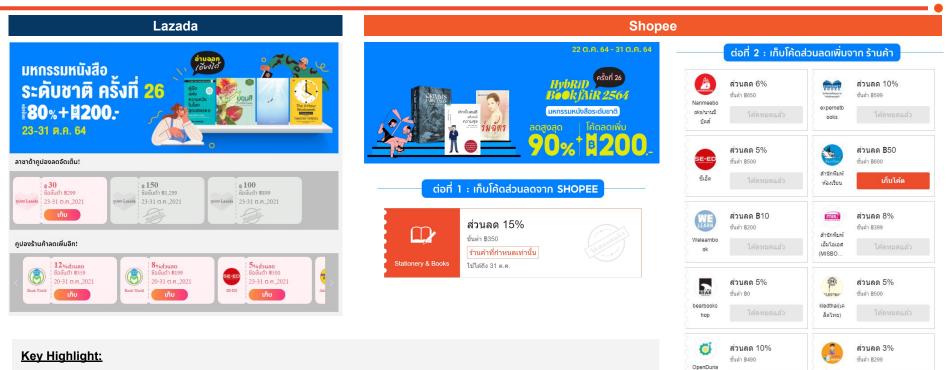
# S Other support from Sellers





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### Shopee has a strong voucher among E-commerce platform



• Shopee had a strong voucher more than competitor as Shopee had voucher at 15% direct discount with min spend 350 max 200 meanwhile competitor had 3 voucher tiers as 299 with discount 30, 899 with discount 100 and 1,299 with discount 150 (all around 10-11% discount).

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### Shopee best selling books section has more additional collection to have more choice for buyers



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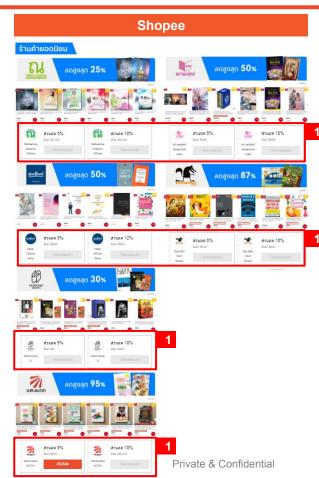
Shopee has dedicated Best selling collection to feature more top selling book below the Top 10 best selling books to attract more the other best selling book apart from top 10.

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### Shopee featured shop section adding more claimable voucher to attract buyer to easily use

#### Lazada



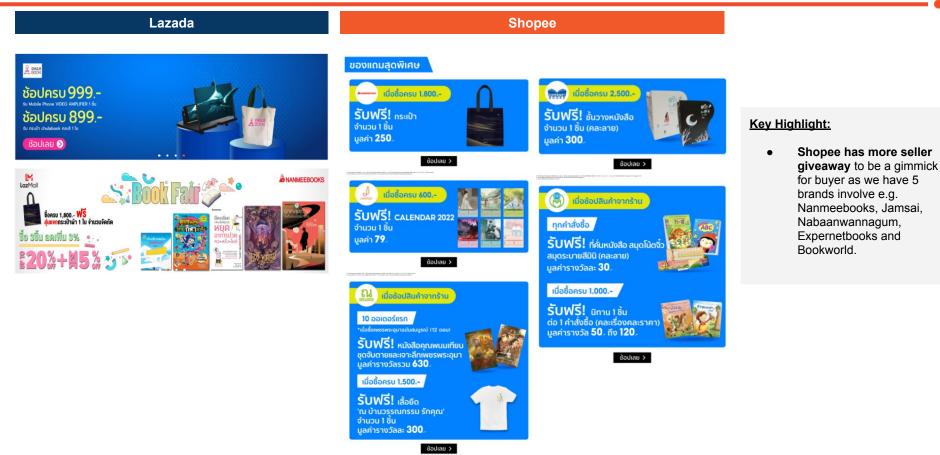


#### Key Highlight:

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Shopee has featured shop section with claimable seller own voucher instead of text in banner that can help push click through rate more than let buyer to click into shop.

### Shopee has more brand giveaways to be a gimmick for buyers



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### Shop by category section break it down into big 9 subcategories to capture more on market trend

#### Lazada

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 การ์ตูนวาย ๛
 หนังสือการ์ตูน ๛
 หนังสือเด็ก ๛
 หนังสือธุรกิจ ๛
 หนังสือพัฒนาตัวเอง ๛
 เซ็ทหนังสือ ๛

#### Shopee



#### Key Highlight:

 Shopee has more variety on book categorized as have more lifestyle related books which is the trend of market demand.



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No.	Key learning	Next improvement
1	Strong voucher mechanic: SHP: focus to start low tier voucher with Book's ABS, Min spend 350B, discount 15% as a good fit for buyer to purchase while high time voucher is min spend 1200B/discount 200B LAZ: focus to start low tier voucher at min spend 299B/discount 30B. While high tier at min spend 899B/discount 100B and min spend 1299B/150B Overall: Shopee provide much stronger discount% at 12%-17% vs Laz support voucher discount at 10-11%	<ul> <li>Continue to support strong discount to buyers for the next books fair campaign</li> <li>Consider to lower voucher min spend to tackle with Laz</li> <li>*Depend on voucher's budget</li> </ul>
2	Variety of Shopee support: Shopee strongly supports both in app and out app push through Homepage banner, Category banner, Push notification, Shopee Feed, Facebook, Promo page, CPAS, etc.	- Continue variety of asset support and explore more support through other unused channel e.g. Tiktok, GSA, etc.
3	High uplift from packaged sellers: Packaged sellers with higher tier package tends to have better sale uplift (from +51% to 160% in GMV) as sellers get more visibility support vs non package sellers (+8% in GMV)	- Encourage sellers to join campaign with package
4	Better media support from Pubat: Book fair campaign got promoted only in FB: Thai book fair (as known)	<ul> <li>Need more asset &amp; media support from Pubat esp. Online support e.g. Twitter, Line, IG, Tiktok, CPAS, book community channels in order to build more buyers' awareness</li> </ul>
5	To replicate a successful book campaign: Book campaign creates a high uplift for the category and help encourage Thai people to read more Private & Confidential	- Consider more book campaigns rather than waiting for national book fair, which held twice a year to further push books subcategories